

## **For Immediate Release**

### **Vital Solutions Successfully Completes SSAE 16 Examination**

**NORCROSS, GA. — April 12, 2012** - Vital Solutions, Inc. (<http://www.vitalsolutions.net/>) today announced an impressive servicing milestone: it has successfully completed a Statement on Standards for Attestation Engagements (SSAE) No. 16 Service Organization Control (SOC) 1 Type 2 Report performed by Smith & Howard, P.C. This accomplishment makes Vital Solutions one of a small number of account receivables management companies that have completed this examination engagement.

The SSAE 16 effectively replaced SAS 70 reporting as of June 15, 2011 as the authoritative guidance for reporting on the design and operating effectiveness of a service organization's controls. This guidance change now requires the service organization's management to provide an assertion on the design and effectiveness of its internal controls (similar to the assertion provided in audit engagements under Sarbanes-Oxley).

Smith & Howard, P.C., an independent certified public accounting and advisory services firm, issued an independent auditor's opinion, indicating that Vital Solutions, Inc.'s description of the accounts receivable management system was fairly presented; the controls related to the control objectives were suitably designed and operated effectively for the period of January 1, 2011 through December 31, 2011. Vital Solutions' CFO, Eric Pittman, lead the effort internally.

In 2011, Vital successfully completed an ISO 27002 Security Assessment performed by Urbane Security, LLC and in 2012 will launch a PCI DSS Compliance assessment.

"Our success is squarely based on the solid execution of our outstanding business model, which includes investing in state-of-the-art technologies, embracing regulatory compliance and executing operationally for our clients," said Chris Shuler, President & CEO of Vital Solutions. "As we look ahead to our tenth year of operations, we envision even more success, given our unique ability to design creative servicing solutions for our credit grantor and debt buyer partners."

#### About Vital Solutions, Inc.

Established in 2002, Vital Solutions focuses primarily on account receivables management in the auto finance, credit card, mortgage and utility industries. It operates two subsidiaries — Vital Recovery Services, Inc., which handles third-party collections, and Vital Outsourcing Services, Inc., which performs first-party collections, BPO and special services. Vital Solutions also offers its clients lettering and statement services via a licensing agreement with a multi-purpose, fully integrated print and mail shop.

Contact: Vital Solutions, Inc.  
Christopher J. Shuler, President & CEO  
678.578.1021  
[Chris.shuler@vitalsolutions.net](mailto:Chris.shuler@vitalsolutions.net)